

MiBoxer Statement on Compliance with the EU Data Act

Dear MiBoxer Users

MiBoxer has always been committed to product innovation, quality improvement, and the protection of user privacy and data. We are pleased to announce that the Tuya Smart modules used in our smart Wi-Fi products (including but not limited to smart lights, sockets, etc.) are designed and function in full compliance with the relevant requirements of the EU Data Act (Regulation (EU) 2023/2854).

This statement aims to clarify the rights you hold regarding the data generated by our products and explain how we will assist you in exercising these rights.

About the EU Data Act

The EU Data Act is a significant regulation introduced by the European Union to ensure fair access to and use of data. One of its core principles is to grant users (data holders) the right to access and use data generated by their connected products (such as IoT devices), which is typically processed by manufacturers or service providers.

Your Data Rights

Under the Data Act, as a MiBoxer user, you enjoy the following key rights:

Right to Access: You have the right to freely access data generated by your MiBoxer smart devices.

Right to Use: You have the right to use this data or share it with any third-party service provider of your choice (e.g., another smart home platform or data analysis service) to enable seamless switching of services or access innovative services.

How to Access and Share Data

MiBoxer products operate through the Tuya Smart cloud platform. The access to and sharing of device data are supported and managed by Tuya Smart.

Data Access: You can directly view most of the data generated by your devices through the Tuya Smart or Smart Life app (depending on which one you use), such as device status, timer settings, energy consumption statistics (if supported by the product), and more.

MiBoxer's Commitment

As the device manufacturer, MiBoxer solemnly commits to the following: Our chosen technology partner (Tuya Smart) operates a platform that complies with the Data Act requirements.

Our hardware products fully support data access and sharing functionalities. We will provide clear and precise guidance to assist you in exercising your rights.

Kontakt

If you have any questions about your data rights or this statement, please contact our customer support team via the following means:

Support Email: Marketingmanager@futlight.com

We are fully dedicated to providing you with assistance.

Thank you for choosing MiBoxer.

Sincerely,

The MiBoxer Team